

The Garden's Second Harvest Mobile Food Bank
Volunteer Information (FAQ's)

Q: Who can volunteer at a mobile food bank?

- » All are welcome and encouraged to volunteer! We have a place and job for everyone from 14 to 100. Those under the age of 14 must be accompanied by an adult and supervised.

Q: When should I arrive?

- » Please arrive 1 hour prior to the distribution to help set up

Q: How long is my time commitment?

- » Typical events last about 4 hours. This includes one hour for preparation, two hours for the distribution and an hour for cleanup and setup

Q: Should I bring anything?

- » A water bottle or snack if you need it, work gloves, a hat for shade or warmth depending on the season.

Q: What should I wear?

- » Dress appropriately for the weather with closed-toed shoes. Mobile Food Banks are held rain or shine!
Wear clothes you don't mind getting dirty. Bringing your own gloves is a great idea.
- » For food safety reasons, long hair should be tied back or netted.
- » All volunteers handling unpackaged product will be asked to wear food handling gloves (latex or plastic).

Q: What might I be asked to do?

- » Bag produce
- » Set up tables
- » Help clients sign in
- » Prepare boxes for clients to use through the food line
- » Direct parking and traffic as customers arrive
- » After the distribution has concluded: help prepare excess product for re-loading on the truck, break down cardboard, clean up trash and return tables. Leave no trace, we want to leave the location cleaner than it was prior to the distribution!
- » Other duties as needed

Q: Can volunteers also pick up food?

- » Yes. You need only sign in as a client to go through the line.

Q: What is the general flow of the day?

- » The Second Harvest truck will arrive one hour prior to the start of the distribution to unload and prepare food product.
- » There will be **2** brief meetings. The first will describe the event layout, food safety with food products and preparation of food prior to distribution. The second will occur 5 or 10 minutes prior to the start of the distribution and volunteers will be given choices of specific duties for during the distribution as well as how much product will be given to each client they are serving.

Most important: Greet all clients with a smile and a welcome!